



GHS Homeshare

Why Homeshare?

In contrast to a host family where the student is included in the daily life of the family, homeshare allows the independent student an opportunity to share a home without any obligations.

This option is ideal for students who are more mature, have travel experience, like to go out regularly, easily connect with people and therefore don't require any assistance from or social interaction with a host family.

It is a good choice for those who would like to come and go as they please while still having the opportunity to get to know the locals.

Who will be my host?

Your host can be a family, a couple or a single person wanting to rent out a single room and allowing the guest the use of the kitchen. They are typically very independent people who may often not be at home.

What type of home can I expect?

In the area around the Newlands school, most homes are private houses or town houses, sometimes with an outside studio / cottage / garden flatlet, but may also be apartments. In the city centre, most homes are apartments.

What are my responsibilities?

Students do their own shopping, their own cooking, cleaning up of the kitchen and their own room.

Hosts have no obligation to be at home or to socialise with the student.



Travelling time

20 - 30 min. (max. 45 min.) to both campuses

Travel costs

ZAR 102 (€ 7 / US\$ 7,70) per week

Rooms

Single rooms, bathroom to share. Students travelling together can book a double room.

Meals

Self-catering only - the students are required to do their own shopping, cooking and cleaning.

Bedding

Is provided.

Towels

Are provided.

Laundry

Can be arranged with the family at an extra charge or at a commercial laundry service.

Wifi

Often available at an extra charge.

Pets

Most families have cats and/or dogs.

Deposit

You will need to deposit ZAR 1.500 / USD 100 / Euro 100 (credit card - only embossed cards are accepted; cash, if no credit card is available). This is to cover loss or damage at the school and accommodation and for cancellation charges for activities. The deposit will be refunded at the end of your stay.

Cancellation

After arrival the accommodation can be cancelled with a three-week notice period.





Please read before travelling

South African people are known for their hospitality, and our homeshare partners particularly enjoy meeting people from around the world. Make yourself at home in their home, but please also respect the family and their routines and habits. Read this information in order to know what to expect from your host and what is expected from you.

Important

- Please check with your host:
 - Visits by friends.
 - Use of the telephone and the Internet.
 - If you come home late.
- Respect the family and their routines and habits.
- You are allowed to come and go as you please but please bear in mind that you are staying with other people and need to be polite.
- Remember to ask your family about the rules of the house (telephone and computer usage, playing of music, watching TV, meal times, alarm codes, etc).
- Always let your family know where you are going and how late you will be home. Take down their telephone number and give them your number in case of an emergency.
- Communicate your thoughts, likes and dislikes with your host. This will help you with your English as well as open the lines of communication between you and your hosts.
- Do not smoke in a nonsmoking household unless the family says it is okay.
- You may not have an overnight guest.
- If you come home late, be mindful of the other people in the house. Come in quietly and do not disturb the other people in the house.
- Be independent. Organise your own tours and excursions or join the school's social programme.
- If you have a concern about your accommodation, it is always best to discuss this with your host first. Our homeshare partners are open to discussion and might not even know it is a problem for you. So before a small problem becomes a big problem speak, to your host and try to come to an agreement. If you are still unhappy, please discuss it with the homestay manager at the school.

Meals

You are required to do your own shopping, cooking and cleaning up. Your host will allow you the use of the kitchen; however, cooking times must be arranged with the host and the kitchen must be cleaned up immediately after cooking.

Light lunches can be bought at the school or at places close to the school.

In the evenings you are free to eat out or prepare a meal yourself at home.

Laundry

Your host may allow you the use of the washing machine at an extra charge, or you can use a commercial laundry. Please arrange this directly with your host.

Water & Electricity

South Africa is a water- and energy-scarce country. Please do not waste water, especially when bathing or showering, and please help save electricity.

Room and Bathroom

Your linen and towels will be provided by your host. However you need to do the washing and ironing of your own linen and towels.

You are further required to do the cleaning of your own room keep your room neat and tidy.





If you need to share a bathroom with your host, remember it is polite to leave the bathroom the way you found it. Have some consideration for the other people in the house and do not take too long in the bathroom.

Heaters

Your host will provide a heater for you during the winter months. Please use it economically and remember to switch it off when you are not in your room.

Be open minded

Cape Town is a melting pot of people from all over the world, with different cultural backgrounds, different races and religious beliefs, age groups, and family-structures.

We try hard to find the best possible match between family and guest, but it is very important for all parties to remain open-minded. Matching all criteria perfectly, in this setting, is unrealistic.

We therefore ask you to remain open minded and respectful toward your host in all regards. Sometimes, the first

few days can be difficult with many new impressions, different ways of doing things, etc. but give yourself a chance to get used to things, and you will see that after the first week it will become much easier for you.

Most often, our students become good friends with their hosts by the time they leave, and many have developed life-long friendships.

Transport

Our families are either in walking distance to the school or you can go to school by public transport. A MetroRail or bus station will always be in easy walking distance. Uber has also become a very popular form of transport in Cape Town.

Emergencies

Call 107 from a landline in Cape Town for all emergencies. Give the operator your name, address and what the emergency is.

If you are not entirely satisfied

If anything is unclear to you or you are unhappy about anything then please

talk to your host first. Give them a chance to explain and correct it.

If talking doesn't fix the problem or you find it difficult to talk to them, please approach reception or our homestay manager. The homestay manager will find the right way to address the issue, or will mediate between both parties.

If the problem cannot be solved the homestay manager will discuss the possibility of changing to another home.

If you are still not entirely satisfied, a meeting with the General Manager can be arranged.

Should you feel that your complaint has not been taken care of, you can also contact your agent as a last resort.

Refunds

If you are staying at any of our accommodation options and you wish to cancel any remaining weeks, you must notify Good Hope Studies in writing at least 3 weeks in advance in order to qualify for a refund.

