



# On-site accommodation

## Why on-site accommodation in Newlands?

This residence is situated right next to the school in Newlands. It is an upmarket house on a large property with a garden, a swimming pool and a veranda.

The house is beautifully decorated and there is a self-catering kitchen and a large communal area. One of our staff members is permanently staying at the property and available for assistance when needed.

## Features

Each bedroom accommodates between 3 and 4 students and is equipped with desks, chairs and a wardrobe. A total of 3 bathrooms are available to share.

There is a large kitchen for self-catering, large common areas, a garden and a pool. Wifi is available free of charge.

## Location

You stay right next to the Newlands school in an upmarket residential area. The closest MetroRail station is within a few minutes' walk.

The main shopping areas for the Southern Suburbs as well as restaurants, pubs, banks, bars, etc. are also within walking distance.



### Address

9 Mariendahl Ave  
Newlands 7700  
Cape Town, South Africa

### Rooms

Rooms for 2 to 4 students with single and bunk beds.

### Meals

Self-catering.

### Bedding

Is provided and will be changed once a week.

### Towels

Bring your own.

### Laundry

A washing machine is available free of charge.

### Wifi

Free of charge (fair use).

### Deposit

A refundable deposit of ZAR 1.500 / € 100 / US\$ 100 will be collected (preferably by Visa or MasterCard) on the first day of school. This covers the course book borrowed, keys for accommodation, pre-booked excursions and breakage. It will be refunded in full if there is no loss or damage.

### Cancellation

After arrival the accommodation can be cancelled with a three-week notice period.





## Please read before travelling

At our residences, we try hard to provide budget accommodation of a high standard. We decorated our premises with care, we keep them clean and replace broken things promptly, we provide security and give thought to what you need to feel comfortable. However, we depend on you and your fellow students to assist us in providing a place that everyone loves to stay in.

### Assistance

It is very important to us that you enjoy your stay at the our premises. Although this is budget accommodation, we want to provide you with excellent service and make you feel welcome.

Please ask at reception if there is anything that you are not happy with. Alternatively, contact our residence supervisor on site, who will gladly assist you after hours if there are any issues.

### Safety and security

One of our staff members is permanently staying at the property and available for assistance when needed.

The property is secured with an alarm system. A front-door entrance key and alarm security code will be provided to you; the key and alarm code must not be given to any other person.

Keep your room keys with you at all times. Do not give your keys to anyone.

### Valuables

A safe is provided in each room in the cupboard. It is important that you lock away your valuables. Never leave your cash, credit cards, etc. in your room. Please note that all valuables that are left on the property or in the safe are done so entirely at your own risk and that Good Hope Studies shall not be responsible or held liable for any loss or damage.

### Useful to know

#### Laundry

A washing machine (free of charge) and tumble dryer (R25 per load) are available, which you would need to purchase a token at reception.

#### Cleaning

General cleaning is done every day in the morning, Monday to Friday. The bedrooms are cleaned once a week.

#### Maintenance

Please report any maintenance issues to the reception at the school.

#### Shops and Restaurants

You will find shops and restaurants along the Main Road and at Cavendish Shopping Mall, which is a 12-minute walk away.

#### Extra Blankets

Please ask at reception at school if you need extra blankets.

#### Heaters

There are panel heaters in all the rooms. These need to be kept on at all times during the cold period to keep the house warm. No additional heaters are allowed in the building for safety reasons.



#### Wifi

Wifi is provided free of charge. Please check the notice board for the password.

### Check out

On the day of your departure please be out of your room by 10am.

Remember to leave the key in the key drop-off box situated at the front door entrance.





# House Rules

We would like you to enjoy your stay with us. It is also important to us that you are safe at your accommodation, that your behaviour doesn't impact on the experience of other residents and that the neighbours around the residence continue to allow a student accommodation next to them.

We have put together house rules and it is very important that you respect them. Should you have any questions please approach our residence manager or the reception desk.

## General Conditions

When booking accommodation, the resident accepts and agrees to the "House Rules". No refund shall be considered for any resident who is asked to leave any accommodation belonging to Good Hope Studies for reasons related to a violation of the "House Rules".

## Smoking

- No Smoking inside any buildings. (Level 2)
- Use ashtrays outside.

## Visitors

- No people other than Good Hope Studies clients are allowed on the property at any time. (Level 2)
- Only three Good Hope Studies clients who are not residents are allowed to visit at the same time, but must leave by 21:00. On-site accommodation only: guests must be registered with the residence manager. (Level 2)
- No one, except residents, is allowed to sleep over. (Level 1)
- Student Residence only: Members of the opposite sex are not allowed in each others bedroom. (Level 2)

## Safety

- Do not give your key to anyone. (Level 1)
- Always keep the front gate closed and locked. (Level 2)
- Do not play with the fire extinguishers or smoke alarms! They are there for your own safety. Tampering with this equipment is a criminal offence. (Level 1)

## Tidiness

- Tidy up after yourself, especially the public areas.
- Wash your own dishes or use the dishwasher provided.

- Keep the kitchen clean and tidy. (Level 2)
- Throw away old food regularly.

## Noise

- You are staying in a residential area. Respect the neighbours and keep the noise at an appropriate level. (Level 2)
- No loud noise at any time. All noisy activities must end by 21:00. (Level 2)
- Strictly no parties. (Level 2)

## Breakage

- Items missing or broken will be replaced. The costs will be recovered from the resident's deposit. Should no one take responsibility, the cost will be shared amongst all residents.

## Alcohol

- No underage drinking will be allowed on the property. The legal drinking age in South Africa is 18 years of age. (Level 1)
- No excessive alcohol consumption is allowed. (Level 2)
- Student Residence only: the YMCA does not allow any alcohol on its premises. (Level 2)

## Drugs

- The possession, purchasing or taking of illegal narcotics is strictly prohibited and a criminal offence. (Level 1)

## Wifi

- Everyone staying at any Residence belonging to Good Hope Studies is allowed to use the Wifi facilities free of charge. The service is based on fair-use and on a best-effort basis. Excessive downloading (relative to the regular student average) or download of illegal content (i.e. pirated movies, music, software etc.) or attempting to mask your computers identity (VPN

or other spoofing software) will lead to the device(s) being throttled (slowed-down) or blocked entirely from our network.

## Others

- Please note that your accommodation keys, tags, remotes and laundry bags are the property of Good Hope Studies and should be returned to us on the day of your departure. Your deposit will NOT be returned to you until we have received your keys, tags, remotes and laundry bags.
- Ensure lights and appliances are switched off when not in use.
- Report maintenance issues to the school as soon as possible.
- Use the laundry bag for your dirty laundry (Student Residence and Student House).
- You may not stay in our accommodation if you are not doing a Good Hope Studies course or volunteer programme.

## Consequences

It is very important to us that you respect these rules. Our staff will regularly visit the residences. Please approach us should you have any questions.

### Breaking a rule marked (level 2) will have the following consequences:

- First time: written warning.
- Second time: written warning and we deduct 1/3 of your deposit.
- Third time: We deduct the final 2/3 of your deposit, you must leave the accommodation and no refund is given for the remaining weeks.

### Breaking a rule marked (level 1) will have the following consequence:

- Your deposit will be deducted in full, you must leave the accommodation and no refund will be given for the remaining weeks.

